



LIFETIME TRANSFERABLE LIMITED PRODUCT WARRANTY



THIS LIMITED WARRANTY COVERS STRUCTURAL INTEGRITY AND SPECIFIC MANUFACTURING DEFECTS OF INDIVIDUAL CeDUR™ SHAKES ONLY. MANUFACTURER DOES NOT WARRANT INSTALLATION, CRAFTSMANSHIP, METHODS, PRACTICES, LABOR OR MATERIALS PROVIDED BY AND USED BY OTHERS.

This Warranty, if properly registered with manufacturer, covers the original registered purchaser and the first subsequent owner of the structure listed below. This Warranty covers the following:

- A. Manufacturer's shakes will not suffer structural deterioration caused by exposure to normal elements, or have
B. Latent or concealed manufacturing defects in such individual shakes based on the following test(s) criteria:
• Dimension & Weight - ICC-ES / AC07 - Section 3.3.1
• Penetration Test - ICC-ES / AC07 - Section 4.5
• Permeability Test - ICC-ES / AC07 - Section 4.7
• Tensile Strength - ASTM D-638
• Flexural Strength - ASTM D-790

As part of any complaint resolution process relating to the specific shakes, manufacturer reserves the right to fully investigate and/or inspect roof areas and/or other areas of concern, methods of installation, workmanship, materials used, exposure and/or conditions to which the shakes may have been subjected, as well as collect shake samples for testing, if necessary, before any resolution or decision is made by manufacturer.

- After investigation, if the shakes are found to not meet Items A and/or B above, manufacturer, at its choice shall:
1. Reimburse owner for the original cost or price of each individual shake; or
2. Furnish individual replacement shake of shape, texture and color as close as possible to original product from those currently available.
3. Manufacturer has the right to resolve/decide any complaint of Warranty coverage as it relates to items A and/or B above on a case-by-case basis beyond or otherwise from stipulations #1 and #2.

Manufacturer is not responsible for associated labor costs, shipping or other materials necessary for the replacement of shakes found to be defective based on Items A and/or B of this Warranty.

- Following are circumstances which may void, limit or affect this Warranty:
• Variations in color due to exposure to the elements, such as, sap, acid rain, fungus, mold, overspray or variations caused as a result of work of other trades.
• Color patching due to lack of sorting or mixing during installation.
• Surface cracking, chipping, delamination, scratching or scuffing of individual shakes which can be caused by transportation, loading, installation or exposure from the elements specific to the job site.
• Defects or failure of other materials or products used on the roof or in the roofing system, such as nails, paper, flashing, fasteners, etc.
• Improper or faulty installation of shakes or not installed in accordance with the CeDUR™ Installation Guide, applicable local codes and/or building ordinances.
• Damage to the individual shakes caused by foot traffic, other trades, neglect or abuse.
• Foreign objects falling on the roof, such as, tree branches, basketballs, golf balls, etc.
• Damage to the individual shakes or structure of such caused by corrosives, or any other process that could cause excessive erosion or damage to surface of shakes, hurricanes, hail, tornadoes, earthquakes or damage from animals, insects or acts of God.
• Installation or application of shakes to the roof or structure implies and constitutes acceptance of such. Any concerns, claims or complaints relating to the individual shakes as it relates to color, structural integrity or defects, must be reported to manufacturer immediately.

This Lifetime Limited Warranty must be properly registered with manufacturer to cover and apply through the entire duration of structure ownership by the first-time purchaser of the product. Subsequent owner must also properly register Warranty for applicability. In the event this Warranty has not been properly registered with manufacturer, by the first purchaser, it defaults to a two-year or 24-month period of coverage from date of original purchase of shakes; thereafter, no Warranty or coverage is provided. In the event this Warranty certificate has not been properly registered by subsequent owner of structure, it defaults to a 90-day coverage. Thereafter, no Warranty or coverage is provided regardless of the circumstances. Manufacturer reserves the right to provide Warranty coverage on a case-by-case basis if Warranty has not been registered.

MANUFACTURER SHALL NOT BE LIABLE FOR ANY INJURY, DAMAGE TO THE STRUCTURE, PROPERTY, TO PERSONS OR ENTITIES, ARISING OUT OF THE USE, INTENDED USE, INSTALLATION OR APPLICATION OF SAID PRODUCTS. MANUFACTURER SHALL NOT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, PUNITIVE OR OTHER DAMAGES WHATSOEVER (INCLUDING, WITHOUT LIMITATION, DAMAGES FROM LOSS OF PROFITS, REVENUES OR INCOME, LOSS OF DATA, LOSS OF TIME, OR OTHER PECUNIARY LOSS) ARISING OUT OF ANY DEFECTS OR PROBLEMS IN THE SHAKES COVERED BY THIS WARRANTY. ALL SUCH DAMAGES AND EXPENSES ARE HEREBY EXCLUDED.

This Limited Lifetime Warranty is the only Warranty provided by manufacturer and supersedes any other Warranty and/or representations, whether oral or in writing, by any representative of manufacturer, roofing contractor or distributor or products.

This Limited Lifetime Warranty applies to CeDUR™ Shakes installed on single-family residence(s) only. For multi-family, including HOAs (Homeowners' Association), a separate warranty form applies.

If the law of your state prohibits the exclusion of such damages and expenses, then such damages and expenses are hereby limited, but in no event shall liability of EAGLE Roofing Products exceed the original cost of shakes. Some states do not allow the exclusions or limitations of incidental or consequential damage, thus, the above limitation of exclusion may not apply to you.

This Limited Warranty gives you specific legal rights, and you may have other rights which vary from state to state.

CD-01001

NAME OF BUILDER: \_\_\_\_\_
NAME OF ROOFING CONTRACTOR: \_\_\_\_\_
DATE OF ROOFING INSTALLATION: \_\_\_\_\_
STYLE AND COLOR INSTALLED: \_\_\_\_\_
INSTALLATION STRUCTURE ADDRESS: \_\_\_\_\_

See back of this page for Other Important Information

CeDUR™11.08

EAGLE ROOFING PRODUCTS - CeDUR™ Shakes - TRANSFER OF WARRANTY - SUBSEQUENT OWNER

CD-01001

NOTE: SUBSEQUENT OWNER FILL IN COMPLETELY, DETACH AND MAIL.

New owner must notify manufacturer within 90 days from date of sale by providing information requested on this Transfer of Warranty and forward same to the address shown.

I/We have read the entire Limited Warranty and understand its provisions and limitations. Please transfer this Limited Warranty to my/our name

PLEASE PRINT:

Name: \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_ Zip \_\_\_\_\_

General appearance of roof \_\_\_\_\_

Have additions been made to original roof structure? \_\_\_\_\_ YES [ ] NO [ ] DON'T KNOW [ ]

Comments: \_\_\_\_\_

MAIL TO: DIRECTOR OF WARRANTY REGISTRATION, EAGLE ROOFING PRODUCTS, 3546 N. RIVERSIDE AVE., RIALTO, CA 92377

EAGLE ROOFING PRODUCTS - CeDUR™ Shakes - WARRANTY REGISTRATION

CD-01001

NOTE: ORIGINAL OWNER FILL IN COMPLETELY, DETACH AND MAIL.

I/We have read the entire Limited Warranty and understand its provisions and limitations. Please activate this Warranty immediately.

PLEASE PRINT:

Name: \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_ Zip \_\_\_\_\_

Builder \_\_\_\_\_ Address \_\_\_\_\_

Roofing Contractor \_\_\_\_\_ Address \_\_\_\_\_

New home [ ] Reroof [ ] Color name or # \_\_\_\_\_

INSTALLATION STRUCTURE ADDRESS: \_\_\_\_\_ Date of installation \_\_\_\_\_

Signature \_\_\_\_\_

MAIL TO: DIRECTOR OF WARRANTY REGISTRATION, EAGLE ROOFING PRODUCTS, 3546 N. RIVERSIDE AVE., RIALTO, CA 92377

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## OTHER IMPORTANT INFORMATION PLEASE REVIEW

- CeDUR™ Shakes are recognized under the IBC, IRC & UBC for installation in areas subject to a maximum basic wind speed (3-second gust) of 100 mph (161 km/h), in Exposure B and having a mean roof height of 40 feet (12.2m).
- CeDUR™ Shakes are UL 2218 Class “4” hail impact resistant rated.
- CeDUR™ Shakes are Class “A” rated fire resistant with the addition of a Cap Sheet (ASTM D3909) or a Class “C” rated with standard ASTM D 226 No. 30 interply underlayment.
- We recommend that you check with your property insurance carrier or broker for possible discounts from published rates resulting in insurance savings due to ratings for fire, hail test and wind.
- Foot traffic, walking or pressure on shakes is not recommended and can cause damage, breakage or affect the structural integrity of the shakes. If necessary, we recommend you contact the original roofing contractor or select another qualified licensed roofing contractor to address any concerns or issues with your roof. If other trades or practices such as, pest extermination tenting crews, cable/satellite television installations, HVAC service/installation, decorations, tree trimming, painting, cleaning, etc., must walk on your roof, we recommend that you verify their rules or insurance coverage as it relates to any damage that may occur to the shakes or your roof as a system. Damage to shakes due to foot traffic voids Warranty provided by manufacturer.
- CeDUR™ Shakes are made using the finest ingredients available. These may have natural variations; therefore, color differences could occur or may be noticed in the shakes. During loading or installation of the product, it is very important that you and/or your roofing contractor inspect, sort, mix and view the roof (from a distance, at difference angles) to insure shakes are being installed in a matter that optimizes the beauty and prevents the patching or grouping of color variations that the shakes could have. Any problems or concerns with the shakes, regardless of the nature of such, color or integrity, must be reported to manufacturer immediately. Installation of shakes constitutes acceptance, regardless of the circumstances.
- Due to regular exposure from elements, the color of your roof or shakes can change or look different over time. Factors such as dust, rain, moss, fungus, acid rain, ash, sleet, oxidation, pollution, UV rays, tree sap or leaves, or other specific conditions of your area can affect your roof. Manufacturer does not warrant against changes caused by these elements or conditions.
- During loading or installation, if you or your roofing contractor have any concerns with the structural integrity, possible manufacturing defects or color issues with the shakes, you must contact your EAGLE Roofing Products representative or Customer Service Warranty Department immediately. Installation of shakes constitutes acceptance no matter the circumstances.

In the event that you need to file a claim under this Warranty, the following steps are mandatory:

- Send a notice of the claim in writing to EAGLE’S Warranty Department as noted below.
- Include a proof of original WARRANTY and/or Transfer of WARRANTY.
- Include a copy of the original roofing contract (if available).
- Manufacturer will not be responsible for any cost associated with repairs or work performed on the roof where manufacturer has not had prior notification or opportunity to investigate any complaint.

Upon receipt of a complaint notice, EAGLE Roofing Products will promptly contact you and investigate the claim in accordance with the terms of this WARRANTY.

Should you have any questions about your CeDUR™ shakes, please call our  
Customer Service Warranty Department  
800.400.3245

EAGLE Roofing Products / Warranty Department  
3546 North Riverside Avenue  
Rialto, CA 92377

Thank you for choosing EAGLE Roofing Products

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